



Havensight ITS Mobile Comparison

	Mobile Inventory Templates by Havensight	ITS Mobile
Description	High-performance, pre-built mobile workflows that easily execute inventory transactions with intuitive user experiences. Templates use native SAP tech with direct connection to SAP, and they provide have the same look and feel of SAP S4, providing users a consistent experience across device types.	SAP technology to connect mobile devices to SAP based on the Dynpo programming model. Replaces SAP Console. SAP tech and UI are only used to enable SAP warehouse transactions.
Supported Modules	Supports SAP IM, WM, and EWM transactions	Supports SAP IM, WM, and EWM transactions
License Costs	No Annual License	No Annual License
Platform Technology	SAP UI5	Internet Transaction Server (ABAP code)
SAP Connectivity	Modern SAP Authentication with direct connection to SAP via OData, for superior stability. Native SAP technology end-to-end.	Client to Telnet* via SAP GUI. SAP GUI requires third-party software to connect. Telnet security vulnerabilities / HTTP protocol.
Connection Handling	No more lost transactions due to warehouse blackspots, network outages, or poor Wi-Fi. Connected, limited offline, or full offline capability with direct connection to SAP.	Poor connection handling. If users experience a warehouse blackspot or network outage, all data from the current session is lost, and the user will have to log in and begin the session again. No option for limited offline without third-party license (e.g. StayLinked). No option for full offline.
Ease of Use	Elegant and intuitive user experiences. Mobile-first design allows users to easily move between tasks. Purpose-built screens and workflows that are optimized and intuitive for both existing and new users. Enables drop-down fields, menu buttons and exception codes.	Poor ease of use. To execute tasks, users are required to know and remember extensive transaction codes and acronyms in order to correctly select function and exception codes.
Screen Rendering	Runs natively on any device (Android, iOS or Windows). Screens render to the screen size of the device being used (handheld, tablet, vehicle-mounted, wearable).	Complex screen layouts. Every field is displayed, even if it's not needed, and field labels are not always clear. Changing the screen layout requires significant development work. Additionally, a separate screen set is required for each device form factor.
Response Time	Fast app response times. A modern HTML5 web application using current standards for data integration over the web and built for high performance.	Slow app response times. ITS Mobile is typically paired with third-party tools to address performance issues.
Hardware Support	Compatible with all modern devices and peripherals, including integration with scanners and cameras.	Wedge scanning only. May require a third-party solution to ensure device compatibility (e.g. Velocity)
Onboarding	Native app through MDM	Standard or Industrial browser with onboarding process.
Post-Implementation Support	HTML5 requires the same skill sets as Fiori.	ITS Mobile, Telnet*, SAP GUI, potentially other third-party solutions

Read the Complete ITS Mobile Comparison and Analysis

www.havensightconsulting.com/blog/6-key-reasons-not-to-use-its-mobile-for-your-sap-inventory-apps

* Most commonly, we see ITS Mobile paired with a third-party application, which requires the use of a Terminal Emulator (Telnet Server).